

Name : **Bhushan A. Jagdale**

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Core Competencies:

- Business Analysis Planning and Monitoring.
- Elicitation and Collaboration.
- Requirement Life cycle Management.
- Requirement Analysis and Design Definition.
- Strategy Analysis
- Solution Evaluation
- Stakeholder management
- Project management

Technical Skills:

- Prototyping & Wire frames Tools: Axure & Balsamiq
- Modelling Tools: MS Visio, Draw.io.
- Database: SQL
- Project Management tool:- JIRA
- Reporting Tools: Power BI, & Tableau.

EDUCATIONAL DETAILS:

- Bachelor of Engineering (Mechanical) from R.M.D Sinhgad School of Engineering, Pune (2013- 2017)

Languages:

- English, Marathi, Hindi

Non-Technical Skills:

- Problem Solving
- Critical thinking
- Collaboration
- Negotiation
- Relationship Building

Career Objective : Seeking role as a Business Analyst with total 7+ years of experience in IT industry with 5.2 years of relevant experience as Business Analyst to take of the challenging post for understanding business needs, assessing the impact, capturing, analysing and documenting requirements and supporting the communication and delivery, demonstrations UAT of those requirements with relevant clients and looking forward to establishing myself by adapting to new technologies and new domains.

Profile Summary:

- In-depth knowledge of **SDLC** in various phases (**i.e. waterfall & agile**)
- Proficient in Waterfall Model: Gathered requirements using Elicitation Techniques and prepared **BRD, FRD, SRS** prepared **RACI Matrix, BCD, created UML Diagrams** and **Prototypes** and requirements tracking through **RTM** well versed with **UAT** handling Change Request.
- Expert in Agile Scrum: Creation of user stories and Added **Acceptance Criteria, BV & CP, Sprint & Product Backlogs** conducted various Sprint Meetings; Sprint & Product Burndown charts ensured **DOR** and **DOD** checklist.

CERTIFICATIONS:

- Certified IT Business Analyst, IIBA (EEP)
- Office-365 Expert
- Power BI
- MS- Office using AI
- MS-Excel, MS advance Excel.
- MySQL, MS-SQL.

ACHIEVEMENTS AND AWARDS:

- Performance of the Month in ATE.
- Received Client appreciations on several times for UAT support in ATE.
- Received an appreciation for Passing POC for a policy planner platform

Domain Knowledge:

- **Health Insurance**
- **Security market**
- **Industrial IIoT**

Work experience:

Company name: Expert cloud consulting private limited

February 2024 –Current

Designation: Process Specialist

Project Name: Online Insurance platform (Agile)

Role: SME (Subject matter Expert)

Roles and Responsibilities:

- Provide deep domain knowledge and expertise related to the project's subject matter.
- Assist in clarifying requirements and ensuring a shared understanding of the domain among team members.
- Collaborate with the product owner and business analysts to analyse and refine user stories or requirements.
- Validate that user stories accurately reflect business needs and are feasible from a technical and domain perspective.
- Participate in grooming sessions to refine user stories and acceptance criteria.
- Clarify doubts, provide additional context, and assist in breaking down larger stories into smaller, manageable tasks.
- Work closely with the product owner and the team to define clear and testable acceptance criteria for user stories.
- Ensure that acceptance criteria align with business goals and are achievable.

Company name: Trimasys control solutions private limited

September 2024 –February 2024

Designation: Process Specialist

Project Name: Online Insurance platform (Agile)

Role: SME (Subject matter Expert)

Roles and Responsibilities:

- Work closely with developers to answer questions, resolve issues, and provide guidance during the implementation of user stories.
- Assist in the development of test cases and scenarios based on domain knowledge.
- Collaborate with the testing team to ensure that test cases cover all relevant aspects of the system.
- Provide feedback during sprint reviews and retrospectives to help the team improve its processes.
- Identify potential risks or challenges related to the domain and work with the team to develop mitigation strategies.
- Proactively address issues that may arise due to gaps in domain understanding.
- Share domain knowledge with team members to enhance their understanding of the project's context.

Company name: ATE Enterprises private limited

April 2021 –August 2023

Designation: Business Analyst

Project Name: Online Insurance platform (Agile)

Role: Business Analyst.

- Interacted with the stakeholders and gathered requirements by using various elicitation techniques.
- Created user stories with appropriate acceptance criteria with the assistance of the Product Owner. Added user stories into product backlog using the JIRA tool.

- Prioritized and validated the requirements using Moscow and FURPS technique, added user stories to sprint backlog based on prioritization order.
- Collaborated with Product Owner and Scrum Master for BV and CP. and assisted the Product Owner for the creation of DOR and DOD checklist.
- Participated in sprint ceremonies to remove road blocks in the project.
- Generated Sprint, Product Burn down/Burn up charts to track the project progress.
- Participated in product planning and UAT to successfully deliver each sprint component.

Solution Design and Evaluation:

- Collaborate with IT and development teams to design and implement solutions that meet business needs.
- Evaluate and recommend appropriate insurance software solutions and platforms, such as policy administration systems and claims management systems.
- Worked on cloud and Devops requirement gathering, database, storage, licensing requirements, server up gradation, extreme automation, Devops services requirements.

Company name: Renu Electronics private limited

January 2019 – July 2021

Designation: Technical Pre sales

Project Name: Securities Trading platform (Agile)

Role: Business Analyst.

Roles and Responsibilities:

- Involved in documenting the business requirements including process flows
- Analysed requirements, prepared UML and Prototypes to represent system functionalities and documents like BRD,
- FRD and RTM to track requirements throughout the project
- Participated in stakeholder analysis and deriving the RASCI matrix
- Collaborated with technical SMEs for working on SRS documentation
- Conducted detailed requirements analysis, documented processes, and performed user acceptance testing (UAT) to ensure project requirements were met
- Facilitated communication between stakeholders, including clients

Company name: Pratham Engineering systems

December 2017- January 2019

Designation: Technical Presales

Project Name: Online agriculture platform (Agile)

Role: Business Analyst.

Roles and Responsibilities:

- Waterfall project- Online agriculture store
- Requirement Gathering, elicitation, documentation.
- Created and maintained RTM throughout the project.