

# Bhushan Jagdale

( Business Analyst )

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## Career Objective

Seeking role as a Business Analyst with total 7+ years of experience in IT industry with 5.2 years of relevant experience as Business Analyst to take of the challenging post for understanding business needs, assessing the impact, capturing, analyzing and documenting requirements and supporting the communication and delivery, demonstrations UAT of those requirements with relevant clients and looking forward to establishing myself by adapting to new technologies and new domains.

## Summary

- In-depth knowledge of SDLC in various phases (i.e. waterfall & agile)
- Proficient in Waterfall Model: Gathered requirements using Elicitation Techniques and prepared BRD, FRD, SRS prepared RACI Matrix, BCD, created UML Diagrams and Prototypes and requirements tracking through RTM well versed with UAT handling Change Request.
- Expert in Agile Scrum: Creation of user stories and Added Acceptance Criteria, BV & CP, Sprint & Product Backlogs conducted various Sprint Meetings; Sprint & Product Burndown charts ensured DOR and DOD checklist.

## Domain Knowledge

- **Health Insurance and claims-** Insurance Processes, claims, account generation, background verification.
- **Security market and F & O -** Securities trading, investment policies, Intraday, future and option trading.
- **Industrial Internet of things -** IIoT, Asset monitoring, integration, software customization, KPI dashboards.

## Core Competencies

- Business Analysis Planning and Monitoring.
- Elicitation and Collaboration.
- Requirement Life cycle Management.
- Requirement Analysis and Design Definition.
- Strategy Analysis
- Solution Evaluation
- Stakeholder management
- Project management

## Certifications

- Certified IT Business Analyst, IIBA (EEP)
- Office-365 Expert
- Power BI
- MS- Office using AI
- MS-Excel, MS advance Excel.
- MySQL, MS-SQL.

## Education

- Bachelor of Engineering (Mechanical) from R.M.D Sinhgad School of Engineering, Pune (2013- 2017)

## Technical Skills

- Prototyping & Wire frames Tools: Axure & Balsamiq
- Modelling Tools: MS Visio, Draw.io.
- Database: SQL
- Project Management tool:- JIRA
- Reporting Tools: Power BI, & Tableau.

## Awards and Achievements

- Performance of the Month in ATE.
- Received Client appreciations on several times for UAT support in ATE.
- Received an appreciation for Passing POC for a policy planner platform
- Best Event manager award during the Graduation, Best FRP seminar organizer.

## Work Experience

**Company name:** Expert cloud consulting private limited

**February 2024 –Current**

**Designation:** Process Specialist

**Project Name:** Online Insurance platform (Agile)

**Role:** SME (Subject matter Expert)

### Roles and Responsibilities:

- Provide deep **domain knowledge** and expertise related to the project's subject matter.
- Assist in **clarifying requirements** and ensuring a shared understanding of the domain among team members.
- Collaborate with the product owner and business analysts to **analyze** and refine user stories or requirements.
- Validate that **user stories** accurately reflect business needs and are feasible from a technical and domain perspective.
- Participate in grooming sessions to refine user stories and **acceptance criteria**.
- Clarify doubts, provide additional context, and assist in breaking down larger stories into smaller, manageable tasks.
- Work closely with the **product owner** and the team to define clear and testable acceptance criteria for user stories.
- Ensure that acceptance criteria align with **business goals** and are achievable.

**Company name:** Trimasys control solutions private limited

**September 2024 –February 2024**

**Designation:** Process Specialist

**Project Name:** Online Insurance platform (Agile)

**Role:** SME (Subject matter Expert)

### Roles and Responsibilities:

- Work closely with developers to answer **questions, resolve issues, and provide guidance** during the implementation of user stories.
- Assist in the development of test cases and scenarios based on **domain knowledge**.
- Collaborate with the testing team to ensure that test cases cover all relevant aspects of the system.
- Provide feedback during **sprint reviews** and retrospectives to help the team improve its processes.
- Identify potential risks or challenges related to the domain and work with the team to develop mitigation strategies.
- Proactively address issues that may arise due to gaps in domain understanding.
- Share **domain knowledge** with team members to enhance their understanding of the project's context.

**Company name:** ATE Enterprises private limited

**April 2021 –August 2023**

**Designation:** Business Analyst

**Project Name:** Online Insurance platform (Agile)

**Role:** Business Analyst.

### Roles and Responsibilities:

- Interacted with the stakeholders and gathered requirements by using various **elicitation techniques**.
- Created user stories with appropriate acceptance criteria with the assistance of the Product Owner. Added user stories into product backlog using the **JIRA tool**.
- Prioritized and validated the requirements using **Moscow and FURPS** technique, added user stories to sprint backlog based on prioritization order.
- Collaborated with Product Owner and Scrum Master for **BV and CP**. and assisted the Product Owner for the creation of **DOR and DOD** checklist.
- Participated in sprint ceremonies to remove road blocks in the project.
- Generated Sprint, Product **Burn down/Burn up** charts to track the project progress.
- Participated in product planning and **UAT** to successfully deliver each sprint component.

### Solution Design and Evaluation:

- Collaborate with IT and development teams to design and implement solutions that meet business needs.
- Evaluate and recommend appropriate insurance software solutions and platforms, such as policy administration systems and claims management systems.
- Worked on cloud and Devops requirement gathering, database, storage, licensing requirements, server up gradation, extreme automation, Devops services requirements.

**Company name:** Renu Electronics private limited  
**Designation:** Technical Pre sales  
**Project Name:** Securities Trading platform (Agile)  
**Role:** Business Analyst.

**Roles and Responsibilities :**

- Involved in documenting the business requirements including process flows
- Analyzed requirements, prepared UML and Prototypes to represent system functionalities and documents like BRD,
- **FRD and RTM** to track requirements throughout the project
- Participated in stakeholder analysis and deriving the **RASCI matrix**
- Collaborated with technical SMEs for working on **SRS documentation**
- Conducted detailed requirements analysis, documented processes, and performed user acceptance testing (UAT) to ensure project requirements were met
- Facilitated communication between stakeholders, including clients

**Company name:** Pratham Engineering systems  
**Designation:** Technical Presales  
**Project Name:** Manufacturing ERP system (Waterfall)  
**Role:** Business Analyst.

December 2017- January 2019

**Roles and Responsibilities :**

- Conducted **Enterprise Analysis** and under the assistance of a senior BA in creating a Business Case Document, conducted Stakeholder Analysis, and prepared **RACI Matrix**.
- Gathered requirements from business heads using Elicitation Techniques and created a **Business Requirements Document (BRD)**.
- Translated BRD into **Functional Requirements Document (FRD)**, Collaborated with the technical team, and prepared SRS Document.
- Created UML diagrams and wireframes to visually represent requirements using **MS Visio, Balsamiq, and Axure**.
- Created and maintained RTM throughout the project.
- Assisted in Testing Team by preparing **Test Case Scenarios** and ensured the UAT was successful.