BHUSHAN JAGADALE

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CAREER OBJECTIVE:

Seeking role as a Business Analyst with total 7+ years of experience in IT industry with 5+ years of relevant experience as Business Analyst and 2+ years of experience as Technical Presales to take of the challenging post for understanding business needs, assessing the impact, capturing, analyzing and documenting requirements and supporting the communication and delivery, demonstrations UAT of those requirements with relevant clients and looking forward to establishing myself by adapting to new technologies and new domains.

CORECOMPETENCIES:

- Strategy Analysis
- Solution Evaluation
- Customer interaction

- Design Definition
- Change Management
- Enterprise Analysis

PROFILE SUMMARY:

- **Certified IT Business Analyst from IIBA (EEP)**.
- Experienced and possess strong knowledge of SDLCs which consist of **Waterfall and Agile methodologies**.
- In terms of Waterfall methodology, aware of UML, prototyping.

Requirement elicitation and analysis, Documentation (**BRD, FRD, SRS and RTM**)In terms of Agile methodology, aware of **User story**, **Acceptance criteria**, **DOR** and **DOD**, **Product and Scrum backlog** , **Burn down charts**, **Product grooming**, **Sprint planning**, **Sprint review** and **Sprint retrospective** meetings Experienced in conducting UAT.

TECHNICAL SKILLS:

- MS Office
- MS Visio
- Axure RP
- Balsamiq
- Draw.io
- UML 2.0
- JIRA
- Gitlab
- HP ALM
- MSSQL/ MySQL

CERTIFICATIONS:

- Certified IT Business Analyst, IIBA (EEP)
- Office-365 Expert
- Power BI
- MS- Office using AI
- MS-Excel, MS advance Excel.
- MySQL, MS-SQL.

WORK EXPERIENCE:

Expert Cloud consulting Private ltd   **February 2024- Current**
SME- Business Analysis (Insurance Database management)
Healthcare Claims & Data Reporting
Roles and Responsibilities

- Provide deep domain knowledge and expertise related to the project's subject matter.
- Assist in clarifying requirements and ensuring a shared understanding of the domain among team members.
- Validate that user stories accurately reflect business needs and are feasible from a technical and domain perspective.
- Participate in grooming sessions to refine user stories and acceptance criteria.
- Clarify doubts, provide additional context, and assist in breaking down larger stories into smaller, manageable tasks.
- Work closely with the product owner and the team to define clear and testable acceptance criteria for user stories.
- Ensure that acceptance criteria align with business goals and are achievable.
- Share domain knowledge with team members to enhance their understanding of the project's context.
- Work closely with developers to answer questions, resolve issues, and provide guidance during the implementation of user stories.
- Assist in the development of test cases and scenarios based on domain knowledge.

- Collaborate with the testing team to ensure that test cases cover all relevant aspects of the system.
- Provide feedback during sprint reviews and retrospectives to help the team improve its processes.

Trimasys Control solutions private ltd — Sept 2023 February 2024
SME- Business Analyst
(Online Insurance Platform:

Roles and Responsibilities:
- Work closely with the product owner and the team to define clear and testable acceptance criteria for user stories.
- Work closely with developers to answer questions, resolve issues, and provide guidance during the implementation of user stories.

1. **Requirements Gathering and Analysis:**
   o Elicit detailed and accurate business requirements from stakeholders such as underwriters, claims adjusters, actuaries, and compliance officers.
   o Use various techniques like interviews, workshops, and document analysis to gather requirements.
2. **Process Mapping and Improvement**:
   o Analyze and document current insurance processes including policy issuance, underwriting, claims processing, renewals, and customer service.
   o Identify bottlenecks and inefficiencies, and propose improvements to enhance productivity and customer satisfaction.
3. **Stakeholder Management**:
   o Engage with various stakeholders, including insurance brokers, agents, customers, and regulatory bodies, to understand their needs and address their concerns. Facilitate effective communication and manage expectations throughout the project lifecycle.
4. **Solution Design and Evaluation**:
   o Collaborate with IT and development teams to design and implement solutions that meet business needs.
   o Evaluate and recommend appropriate insurance software solutions and platforms, such as policy administration systems and claims management systems.
   o Worked on cloud and Devops requirement gathering, database, storage, licensing requirements, server up gradation, extreme automation, Devops services requirements.
5. Provide feedback during sprint reviews and retrospectives to help the team improve its processes.
6. Identify potential risks or challenges related to the domain and work with the team to develop mitigation strategies.

ACHIEVEMENTS AND AWARDS:

- Received Award for Best Performance of the Month in ATE.
- Received Client appreciations on several times for UAT support in ATE.
- Received an appreciation for Passing POC for a policy planner platform.

NON TECHNICAL SKILLS

- **Communication Skills**
- **Presentation Skills**
- **Problem Solving**
- **Critical thinking**
- **Collaboration**
- **Negotiation**
- **Relationship Building**
- **Time management**
- **Expectation management**
- **Decision Making**
- **Professionalism**

EDUCATIONAL DETAILS:

- Bachelor of Engineering (Mechanical) from R.M.D Sinhgad School of Engineering, Pune (2013- 2017)

PERSONAL DETAILS:
- Languages known: English, Marathi, Hindi
  Date of Birth: 29th July 1994

REFERENCES:

- **Vijay Khuspe- Renu Electronics** (Head IIoT-9850832302)

- **Kiran Nanaware- ATE Enterprises (Tech- Head- 9890352147)**

Insurance Project (Agile):

- Interacted with the stakeholders and gathered requirements by using various elicitation techniques.
- Created user stories with appropriate acceptance criteria with the assistance of the Product Owner. Added user stories into product backlog using the JIRA tool.
- Prioritized and validated the requirements using Moscow and FURPS technique, added user stories to sprint backlog based on prioritization order.
- Collaborated with Product Owner and Scrum Master for BV and CP. and assisted the Product Owner for the creation of DOR and DOD checklist.
- Participated in sprint ceremonies to remove road blocks in the project.
- Generated Sprint, Product Burn down/Burn up charts to track the project progress.
- Participated in product planning and UAT to successfully deliver each sprint component.

Waterfall Project Responsibilities

- Gathered requirements from business heads using Elicitation Techniques and created a **Business Requirements Document** (BRD).
- Conducted Enterprise analysis, stakeholder analysis and prepared RACI matrix.
- UAT, UML diagrams, SRS document.

ATE Enterprises Private Limited

Business Analyst -   **April 2021-August 2023**

- o Created user stories with appropriate acceptance criteria with the assistance of the Product Owner. Added user stories into product backlog using the JIRA tool.
- o Prioritized and validated the requirements using Moscow and FURPS technique, added user stories to sprint backlog based on prioritization order.
- o Collaborated with Product Owner and Scrum Master for BV and CP. and assisted the Product Owner for the creation of DOR and DOD checklist.
- o Participated in sprint ceremonies to remove road blocks in the project.
- o Generated Sprint, Product Burn down/Burn up charts to track the project progress.
- o Participated in product planning and UAT to successfully deliver each sprint component.

Renu Electronics Pvt. Ltd.   **January 2019-March 2021**
Pre Sales Analyst

Security market platform
Technical Presales/Business Analyst, Pune
Roles and Responsibilities:

- o Involved in documenting the business requirements including process flows
- o Analyzed requirements, prepared UML and Prototypes to represent system functionalities and documents like BRD, FRD and RTM to track requirements throughout the project
- o Participated in stakeholder analysis and deriving the RASCI matrix
- o Collaborated with technical SMEs for working on SRS documentation
- o Conducted detailed requirements analysis, documented processes, and performed user acceptance testing (UAT) to ensure project requirements were met
- o Facilitated communication between stakeholders, including clients

Pratham Engineers   **December 2017-January 2019**
Requirements engineer (Waterfall)

- o Waterfall project- Online agriculture store
- o Requirement Gathering, elicitation, documentation.
- o Created and maintained RTM throughout the project.