📋 Overview

Test Manager / Architect / Lead in QA & Software Testing

A Technocrat with overall experience of **over 12 years** including extensive experience in all aspects of **QA & Software Testing**

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🏠 Pune

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🗄 Core Competencies

- Project Management
- Manual & Automation Testing
- Process Management
- Strategic Business Planning
- Software Quality Assurance
- Agile Methodology
- Stakeholder Management
- Team Building & Leadership

👤 Profile Summary

- Commended performance in performing **Software Testing,** Continuous **Integration, Test Automation Framework Development and Quality Assurance** activities

- Expertise in creating / assisting / troubleshooting the development of Test Automation Framework, Standards, Procedures, Processes, and Best practices as related to Test Automation

- In-depth understanding about **testing client-server & cloud based enterprise products and CI-CD pipelines implementation** using Jenkins along with designing reporting templates

- Distinguished capacities of developing quality standards through participating in initial software testing stages; hands-on experience in Selenium Web Driver, TestNG, Selenium Grid, JAVA & Maven, BDD, Cucumber, and testing API using Postman

- Participated in **Project Management** tasks right from planning, requirement analysis, designing, developing, and testing; defining practices for project support and documentation while ensuring client's satisfaction

- Robust in participating in test case/plan preparation, test design & execution and review of results; gathering and analyzing data in support of use cases, writing test plans and scripts for tracking defects & fixes

- Skilled in implementing project methodologies like **Agile Methodology;** showcased excellent aptitude in driving complex technology projects (based on Agile Methodology) and in managing multiple stakeholders, priorities, resources, escalation & risks throughout the project lifecycle

- Gained hands-on working experience in **Sanity, Functional, Regression, Re-testing, Smoke, System and User Acceptance testing**

- **Established and enforced Standard Test Processes & Deliverables** (including defect management and quality metric reporting) within the gated process to streamline testing and support automation and manual testing efforts

- Monitored **testing activities to ensure the quality & functionality of assigned systems**; ensured timely and accurate test communication with Development Leads, Project Manager and Senior Mgmt. throughout the project life-cycle

- **Energetic leader** known for skills to envision & create successful outcomes in complex and multi-cultural environment

🎓 Technical Skills

Automation Testing Tools: Selenium - WebDriver/Grid, TestNg

Tools Used: Quality Center, Postman, JIRA, Confluence, Zypher, Cucumber, Docker, Kubernetes

Languages: Java, Gherkin

Build Tools: Maven, Gradle

Version Control tool: Git and Bitbucket

CI/CD: Jenkin

Domain Tools: Sabre, Amadeus

Domain: Payment, Logistic, Airline

📊 Career Timeline

Quality Assurance Engineer — 2017

Lead Automation — 2020-21

2011-17 — Analyst Programmer

2017-20 — Lead Quality Assurance

Since 2021 — Test Architect

🎓 Education

Bachelor of Engineering (I.T), Mumbai University

🎓 Certification

ISTQB certified

🏆 Awards Received

- Symphony
- Star performer
- Extra Miles
- The Unite

📇 Personal Details

Languages Known : English, Hindi & Marathi

💼 Work Experience

August 2017 - Present	**Cellpoint Digital, Pune**

Growth Path:
Since Aug'21: Test Architect
Aug'20- Jul'21: Lead Automation
Jan'17- Jul'20: Lead Quality Assurance
Aug'17- Dec'17: Quality Assurance Engineer

Key Result areas:
- Mentoring Software Testing Team personnel through all phases of application development; ensuring meeting information systems, products, and services organization/industry quality standards and end-user requirements
- Engaging in implementing quality plan/process for managing new products, customers and orders
- Steering Test Management and Project Management activities since 2017
- Initiating product quality and documentation verification criteria, inspection checklist for individual export orders
- Acting as a key member of the Release Management Process & ensuring delivery of quality products to the end-users
- Managing QA activities; Planning & coordinating the availability of the QA test environments and ensuring their compatibility
- Performing:
  - Functional Testing, Smoke testing, Regression Testing, Compatibility testing Integration testing, and established good communication with counterparts
  - Evaluation of process quality & ensured adherence to s/w product standards, processes assuring standards are established and followed in the software development lifecycle
- Developing, managing and maintaining automated framework, test procedures, strategies & plans; formulating & updating test documentation such as test scenarios, test cases, test scripts, test metrics, defect analysis & test project status reports using the testing tool Jira as well as finding bugs in the application logging defects for the systems developed on cloud Native platform and technologies such AWS, GCP, Kubernetes, and Docker
- Maintaining all executions with CI/CD tools - Jenkins, GitLab
- Administering QA resources for ensuring timely project completion; developed quality standards through participating in the initial software development stages; validated & enhanced the existing QA plan and strategy
- Contributing in the recruitment process; acting as a member of the interview panel and recruited Automation and Manual Test Engineers
- Creating test strategy and plan for all projects; reviewed activities such as requirements review, design review, test strategy review & test case review
- Directing project execution plans and reporting the results of execution on new hardware, software, and solution products; coordinating test execution across multiple test organizations
- Generating reports, recommendations, or alternatives that addressed existing and potential trouble areas in IT systems and projects across the organization

💼 Previous experience

January 2011 - July 2017	**Syntel Pvt Ltd,Pune**

Analyst Programmer

Projects:

FedEx- Logistic: FedEx developed a web-based application for FedEx users and agents through which users/agents can log in and check the status of their invoices and can pay against it

AMEX - BNFS MYCA: (Manage Your Card Account) is a Portfolio that handles Amex's large group of AMEX cardholders to manage their card account