

VAISHNAVEE DESHMUKH

BUSINESS ANALYST

CONTACT

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- Wadala, Mumbai

CORE COMPETENCES

- Business Analysis Planning and Monitoring.
- Elicitation and Collaboration.
- Requirement Life cycle Management.
- Requirement Analysis and Design Definition.
- Strategy Analysis
- Solution Evaluation
- Stakeholder management
- Project management

TECHNICAL SKILLS

- Documentation Tools: MS Suite.
- Prototyping & Wire frames Tools: Axure & Balsamiq
- Modeling Tools: MS Visio, Draw.io.
- Database: SQL
- Project Management tool:- JIRA
- Reporting Tools: Power BI & Tableau.

EDUCATION

ICFAI BUSINESS SCHOOL 2022

Postgraduate Diploma in Management

CERTIFICATION

- Business Analytics - IIBA (EEP)
- Analytics using Excel
- TATA Ion Certificate—Digital Learning

SOFT SKILLS

- Time Management
- Analytical Thinking
- Interpersonal Skills

OBJECTIVE

Detail-oriented and results-driven Business Analyst with 1.5 years of dedicated experience in analyzing business processes and delivering data-driven solutions, complemented by 2.5 years of overall professional experience. Skilled in gathering requirements, analyzing data, streamlining processes and enhancing employee engagement. Seeking to leverage my combined expertise in business analysis and HR to deliver impactful solutions, foster collaboration, and drive organizational success.

PROFILE SUMMARY

- In-depth knowledge of SDLC in various phases including waterfall & agile
- Proficient in **Waterfall Model**: Gathered requirements using **Elicitation Techniques** and prepared **BRD, FRD, SRS**; prepared **RACI Matrix, BCD**; created **UML Diagrams & Prototypes** and requirements tracking through **RTM**; well versed with **UAT** handling **Change Requests**
- Expert in **Agile Scrum**: Created of **user stories**; added **Acceptance Criteria, BV & CP, Sprint & Product Backlogs**; conducted various **Sprint Meetings**; generated **Sprint & Product Burndown charts**; ensured **DOR** and **DOD** checklist.
- Human Resource expert in end-to-end recruitment, attendance & payroll management, employee T&D, grievance handling, performance management and R&R
- Spearheaded the HR team responsible for managing operations for a workforce of 100+ employees

WORK EXPERIENCE

Information Technology Learning Hub (ITLH)

Sep 2022 - Oct 2024

Role - HR Associate

Project 1: Payroll Mangement System | Agile |

Role - Business Analyst

Roles & Responsibilities -

- Interacted with the stakeholders and gathered requirements by using various **elicitation techniques**
- Created user stories with appropriate acceptance criteria with the assistance of the Product Owner. Added **user stories** into **product backlog** using the **JIRA** tool
- Prioritized and validated the requirements using **Moscow** and **FURPS** technique, added **user stories** to **sprint backlog** based on prioritization order
- Collaborated with Product Owner and Scrum Master for **BV** and **CP**. and assisted the Product Owner for the creation of **DOR** and **DOD** checklist
- Participated in **sprint ceremonies** to remove **road blocks** in the project
- Generated **Sprint, Product Burn down/Burn up charts** to track the project progress
- Participated in product planning and **UAT** to successfully deliver each sprint component
- Provided insights basis HR analytics, to support decision-making and strategic planning
- Promoted open communication channels between employees and management

Project 2: Application Tracing System | Waterfall |

Role - Business Analyst

Roles & Responsibilities -

- Conducted **Enterprise Analysis** and under the assistance of a project manager in creating a Business Case Document, conducted **Stakeholder Analysis**, and prepared **RACI Matrix**
- Gathered requirements from business heads using **Elicitation Techniques** and created a **Business Requirements Document (BRD)**
- Translated **BRD** into **Functional Requirements Document (FRD)**, Collaborated with the technical team, and prepared **SRS Document**
- Created **UML diagrams** and **wireframes** to visually represent requirements using **MS Visio, Balsamiq, and Axure**.
- Created and maintained **RTM** throughout the project
- Assisted in Testing Team by preparing **Test Case Scenarios** and ensured the **UAT** was successful
- Developed, implemented and managed end to end onboarding, recruiting and training program.

Think and Learn Pvt Ltd (Byju's) - Contract

Jan 2022 - Jun 2022

Role - Recruiter

Roles & Responsibilities -

- Recruited mid-level to senior-level employees, formulated recruitment strategies with hiring managers
- Screened and interviewed candidates at various stages of hiring process
- Participated in job fairs and other recruitment events to attract potential candidates
- Leveraged HR analytics to effectively manage and analyze data, enabling informed decision-making and strategic planning to optimize workforce performance and enhance organizational outcomes

HDFC Life

Feb 2021 - May 2021

Role - Management Intern

Roles & Responsibilities -

- Sourced candidates from job boards, professional network, and referrals
- Verified candidate details through reference checks and other screenings