

# BHUSHAN JAGADALE

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## CAREER OBJECTIVE:

Seeking role as a Business Analyst with total 7+ years of experience in IT industry with 4+ years of relevant experience as Business Analyst and 3+ years of experience as Technical Presales to take of the challenging post for understanding business needs, assessing the impact, capturing, analyzing and documenting requirements and supporting the communication and delivery, demonstrations UAT of those requirements with relevant clients and looking forward to establishing myself by adapting to new technologies and new domains.

## CORECOMPETENCIES:

- Strategy Analysis
- Solution Evaluation
- Customer interaction
- Design Definition
- Change Management
- Enterprise Analysis

## PROFILE SUMMARY:

- **Certified IT Business Analyst from IIBA (EEP).**
- Experienced and possess strong knowledge of SDLCs which consist of **Waterfall and Agile methodologies.**
- In terms of Waterfall methodology, aware of UML, prototyping.

**Requirement elicitation and analysis, Documentation (BRD, FRD, SRS and RTM)**  
In terms of Agile methodology, aware of **User story, Acceptance criteria, DOR and DOD, Product and Scrum backlog, Burn down charts, Product grooming, Sprint planning, Sprint review and Sprint retrospective** meetings Experienced in conducting UAT.

## TECHNICAL SKILLS:

- MS Office
- MS Visio
- Axure RP
- Balsamiq
- Draw.io
- UML 2.0
- JIRA
- Gitlab
- HP ALM
- MSSQL/ MySQL

## WORK EXPERIENCE:

**Expert Cloud consulting Private ltd** **March 2024- Current**  
Business Analyst (Insurance Database management)

### Healthcare Claims & Data Reporting

1. Specializing in data analysis and SQL, responsible for analyzing large datasets, creating reports, and ensuring data integrity. Expertise in health insurance processes, including claims management, compliance (HIPAA), and reporting. Skilled in gathering business requirements, process optimization, and providing strategic insights to improve operational efficiency. Proficient in using SQL, Excel, and BI tools to drive data-driven decisions and enhance business outcomes., JIRA for project management.
2. SQL, Data Analysis, Claims Data, Lean Six Sigma, Healthcare Analytics, Data Management, Devops, Cloud security management.

**Trimasys Control Solutions Pvt. Ltd.** **Sept. 2023- February 2024**

Business Analyst  
(Health Insurance)

### Roles and Responsibilities:

1. **Regulatory Compliance:**
  - Ensure that all processes and systems comply with relevant securities regulations and standards, such as SEC regulations, FINRA rules, MiFID II, etc.
2. **Requirements Gathering and Analysis:**
  - Elicit detailed and accurate business requirements from stakeholders such as traders, brokers, compliance officers, and IT teams.

## CERTIFICATIONS:

- Certified IT Business Analyst, IIBA (EEP)
- Office-365 Expert
- Power BI
- MS- Office using AI
- MS-Excel, MS advance Excel.
- MySQL, MS-SQL.

## ACHIEVEMENTS AND AWARDS:

- Received Award for Best Performance of the Month in ATE.
- Received Client appreciations on several times for UAT support in ATE.
- Received an appreciation for Passing POC for a policy planner platform.

## NON TECHNICAL SKILLS

- **Communication Skills**
- **Presentation Skills**
- **Problem Solving**
- **Critical thinking**
- **Collaboration**
- **Negotiation**
- **Relationship Building**
- **Time management**
- **Expectation management**
- **Decision Making**
- **Professionalism**

## EDUCATIONAL DETAILS:

- Bachelor of Engineering (Mechanical) from R.M.D Sinhgad School of Engineering, Pune (2013- 2017)

## PERSONAL DETAILS:

- Languages known: English, Marathi, Hindi
- Date of Birth: 29<sup>th</sup> July 1994

## REFERENCES:

- **Vijay Khuspe- Renu Electronics** (Head IoT-9850832302)
- **Avinash Khopade- Intouch systems (Tech head-9579894260)**
- **Kiran Nanaware- ATE Enterprises (Tech- Head- 9890352147)**
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## 3. Process Mapping and Improvement:

- Analyze and document current processes related to trading, compliance, risk management, and customer service within the security market domain.
- Identify bottlenecks and inefficiencies, and propose improvements to enhance operational efficiency and compliance.

## 4. Stakeholder Management:

- Engage with various stakeholders, including trading desks, compliance teams, regulatory bodies, and IT departments, to understand their needs and address their concerns.
- Facilitate effective communication and manage expectations throughout the project lifecycle.

## ATE Enterprises Private Limited

August 2021- Sept 2023

Business Analyst

(Online Insurance Platform)

### Roles and Responsibilities:

#### 1. Regulatory Compliance:

- Ensure that all processes and systems comply with relevant insurance regulations and standards, such as Solvency II, GDPR, and local insurance laws. Monitor regulatory changes and assess their impact on business operations.

#### 2. Requirements Gathering and Analysis:

- Elicit detailed and accurate business requirements from stakeholders such as underwriters, claims adjusters, actuaries, and compliance officers.
- Use various techniques like interviews, workshops, and document analysis to gather requirements.

#### 3. Process Mapping and Improvement:

- Analyze and document current insurance processes including policy issuance, underwriting, claims processing, renewals, and customer service.
- Identify bottlenecks and inefficiencies, and propose improvements to enhance productivity and customer satisfaction.

#### 4. Stakeholder Management:

- Engage with various stakeholders, including insurance brokers, agents, customers, and regulatory bodies, to understand their needs and address their concerns. Facilitate effective communication and manage expectations throughout the project lifecycle.

#### 5. Solution Design and Evaluation:

- Collaborate with IT and development teams to design and implement solutions that meet business needs.
- Evaluate and recommend appropriate insurance software solutions and platforms, such as policy administration systems and claims management systems.
- Worked on cloud and Devops requirement gathering, database, storage, licensing requirements, server up gradation, extreme automation, Devops services requirements.

## Crucial Responsibilities for a Business Analyst role:

### Insurance Project:

- Detailed Documentation
- Data Analysis and Reporting
- Validation
- Change Management
- Risk Management
- Database Management
- Data Recovery
- SQL

### Industrial IIoT Project:

- Solution Design and Evaluation
- Detailed Documentation
- Testing and Validation
- Data Analysis and reporting
- Change Management
- Risk Management
- Client Interactions

## Renu Electronics Pvt. Ltd.

January 2019-March 2021

Pre Sales Analyst

### Fleet Management System for Waste Collecting Vehicles

*Technical Presales/Business Analyst, Pune*

#### Roles and Responsibilities:

- Involved in documenting the business requirements including process flows
- To develop in-house application, Created and maintained dashboards to track KPIs, providing actionable insights for senior management.
- Analyzed requirements, prepared UML and Prototypes to represent system functionalities and documents like BRD, FRD and RTM to track requirements throughout the project
- Participated in stakeholder analysis and deriving the RASCI matrix
- Collaborated with technical SMEs for working on SRS documentation
- Conducted detailed requirements analysis, documented processes, and performed user acceptance testing (UAT) to ensure project requirements were met
- Facilitated communication between stakeholders, including clients

## Pratham Engineers

December 2017-January 2019

Pre Sales Executive

- Worked as a technical pre-sales, who handles technical requirements, demonstrations and solution architectures.