Tushar Musale

SM/BA

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# Career Summary:

# I strive to solve business problems by delivering high-quality solutions and maximizing the value of delivery for the customers. I have nearly 6+ years of experience in Project Management and 3+ years of Experience in Business Analysis.

# Key Competency: Requirement gathering And Analysis, Stakeholder Management, Project Management, Data Visualization, Data Governance, Regulatory Documentation, Audit Trail,21 CFR Compliance, Digital transformation.

* Business Analyst for Pharma, Lifesciences, and Banking Domain projects.
* Grooming Product Backlog as per the Product Vision and updating the Product plan accordingly.
* Communicating the plan with stakeholders across the board, including customers, business managers, and the development team to make sure the goals are clear, and the vision is aligned with business objectives.
* Steering the feature prioritization for Customer Success, Implementation, and technical teams to finalize the feature backlog.
* Map out dependencies, risks, and assumptions for implementation and accepting iteration objectives.
* Using different analysis techniques like MOSCOW, SWOT, Brainstorming, As-Is, and To-be state documentation.

**Achievement**

Excellence award for outstanding work for project deliveries by Analogic Automation Pvt Ltd.

# Work Experience

#  SA Technologies (Feb 2023 to Today) SM/BA

* Collaborated closely with stakeholders and clients to gather and analyze both functional and non-functional requirements.
* Validated those functional and technical project outcomes to meet business requirements, ensuring project deliverables were aligned with stakeholder expectations.
* Performed gap analysis and identified improvement opportunities by working closely with cross-functional teams and clients.
* Prepared BRD, FRD, and other essential project documentation using Confluence for easy reference by internal teams and stakeholders.
* Facilitated review sessions with clients and other stakeholders to ensure alignment and understanding of project objectives.
* Coordinated with ETL team and Power BI team to meet the reporting requirements and KPI.

#  Freelance: (Mar 2018 to Nov 2022)

#  Business Analyst

* Facilitated meetings with the client to understand their business and target operating models and provided ongoing support to ensure client satisfaction and retention.
* Assisted business teams to create and maintain product backlog according to the business value in Jira.
* Fostering strong communication among disciplines in a cross-functional team that includes developers, testers, and user experience/visual designers
* Performed as the primary point of contact for clients, addressing inquiries, resolving issues, and managing escalations to ensure a positive client experience.
* Involved in UAT and UAT support.

 **Analogic Automation Pvt Ltd: (May 2014 to Feb 2018)**

#  SM/Consultant

* Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.
* Responded to customer requests for products, services, and company information.
* Gathered data on integration issues and vulnerabilities and reported all findings, including improvement recommendations.
* Organized and participated in a stakeholder meeting to ensure product quality and customer satisfaction.
* Solved multiple problems using analysis techniques like 5 whys and fishbone analysis.
* Ensured System Security by taking suggestions and by establishing timely discussions between Security experts and development team.

 **Digitronics,:** **(Aug 2013 to May 2014)**

 **Analyst**

* Involvement in presenting daily, weekly, and monthly reports to the top management and client.
* Collaborated with teams to develop a comprehensive delivery strategy.
* Gathered requirements through client interaction, to understand AS-IS systems and their demand & need.
* Created UML diagram and screen design for better understanding of the TO-BE system.
* Provided timely updates and communication to all stakeholders.

# Academic Credentials

* BE (Electronics) from the University of Pune in 2013
* Diploma (E & TC) from MSBTE in 2008

# Tools And Platform

* JIRA, Confluence
* MS Office, SQL,
* Data Visualization with Power BI
* Agile Scrum

# Personal Expertise

* Highly Flexible & Adaptable to shifting priorities.
* Good written and oral communication skills.
* Proactive in reducing the gaps in distributed locations & environments.
* Always open and willing to drive cross-functional responsibilities.
* Great team player and ownership skills.

# Certification

* Business Analysis Foundations IIB
* Scrum Foundation- SFC
* IIBA Banking Domain