



Ravi Chhabriya

BUSINESS ANALYST

Details

Pune, India

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Core Competencies

Business Analysis

Data Analysis and Data
Visualization

Agile Methodology

SDLC

Risk Analysis and
Management

Gap Analysis

Requirement gathering and
elicitation.

Expertise in writing BRD, FRD
& SRS.

Experienced in Conducting
Project Meetings, Reviews,
Walkthrough & Client
Interviews.

Technical Skills

Documentation Tools: MS
Suite.

Prototyping & Wireframes
Tools: Azure, Balsamic and
Draw.io

Modelling Tools: MS Visio.

Database: SQL

Project Management tool:
JIRA

Reporting Tools: MS- Excel,
Power BI.

Domain Knowledge

Retail & Personal Banking

Career Objective

A results-driven Business Analyst with 6 years of focused experience in analysing and refining business processes, requirements gathering, and driving successful project outcomes across SDLC phases in both Waterfall and Agile environments. With 10+ years of overall professional experience, I am actively seeking opportunities to leverage my expertise in data-driven analysis, stakeholder collaboration, and process optimization to deliver strategic business solutions and contribute to organizational growth.

Personal Profile

Standard Chartered Bank, Pune - Business Analyst

SEPTEMBER 2017 – PRESENT

Employment History

Standard Chartered Bank, Pune Business Analyst

SEPTEMBER 2017 – PRESENT

- **SDLC Expertise:** Deep understanding of SDLC across Waterfall and Agile methodologies, ensuring successful end-to-end project delivery.
- **Waterfall Proficiency:** Managed BRD, FRD, SRS creation, RACI Matrix, UML diagrams, prototypes, and requirements tracking via RTM. Expert in UAT and change request handling.
- **Agile Scrum Mastery:** Developed user stories, acceptance criteria, managed sprint & product backlogs, and conducted Agile ceremonies. Ensured DOR/DOD adherence and tracked progress using burn down charts.
- **Risk Assessment & Analysis:** Applied strong analytical and underwriting skills for risk assessment and portfolio optimization.
- **Process Optimization Leadership:** Led a bank out of PCA, driving 15% growth in advances through streamlined processes and innovative solutions.

Project Name: Real time On-boarding Application (RTOB)

Project description: Implemented Core Banking Solutions for Standard Chartered Bank, streamlining banking operations and enhancing customer service.

Role: Business Analyst

Responsibilities:

- Leverage deep domain knowledge to provide expert insights, ensuring that all project deliverables align with the subject matter and business objectives, improving project success rates by 20%.
- Collaborate with the product owner and business analysts to analyse and refine over 40 user stories and requirements per sprint, ensuring 100% clarity and alignment with business needs.
- Actively participate in grooming sessions, refining and breaking down complex user stories, leading to a 15% reduction in sprint cycle times and increased task completion efficiency.
- Regularly clarify requirements, providing context to team members and assisting in breaking down large tasks, reducing ambiguity and improving team task execution by 10%.

Certification

Certified IT – Business Analyst IIBA [EEP]

Soft Skills

Stakeholder Management

Problem Solving

Presentation Skills

Critical Thinking

Time Management

Decision Making Ability

Hobbies

Playing Cricket, Bike Rides & Cooking

Languages

English



Hindi



Marathi



Sindhi



- Work closely with the product owner and the team to define clear and testable acceptance criteria for all user stories, ensuring 95% alignment with business goals and smooth handoff to QA.
- Share domain expertise with team members, conducting knowledge transfer sessions that enhance team competency by 30%, improving overall project understanding and collaboration.
- Assist in developing and validating test cases and scenarios, resulting in a 90% test pass rate during QA cycles and minimizing defects in production.
- Provide structured feedback during sprint reviews and retrospectives, driving a 10% improvement in sprint performance through enhanced processes and optimized workflows.
- Deliver ongoing post-implementation support, addressing 85% of user inquiries within 24 hours and implementing system enhancements to improve performance and meet evolving business needs.

Project Name: CEMS Application

Project description: Helped in designing and implementing a Software which will help the employees of the bank to track the lead.

Role: Business Analyst

Responsibilities:

- Conducted requirements elicitation using diverse techniques, ensuring 100% alignment with business needs and stakeholder expectations.
- Developed detailed user stories with acceptance criteria, added them to the product backlog in JIRA, and ensured timely prioritization using MoSCoW and FURPS, driving a 20% improvement in sprint planning efficiency.
- Partnered with the Product Owner and Scrum Master to define BV, CP, and assisted in creating DOR and DOD checklists, ensuring seamless project execution and delivery.
- Led efforts to enhance user experience, security, and transaction efficiency, improving overall application performance by 15%.
- Conducted regular audits and performance monitoring of the CEMS Application, generating actionable insights and reports that optimized the system and increased user satisfaction by 25%.

Previous Experience

Deutsche Bank AG, Pune Relationship Manager

JULY 2013 – SEPTEMBER 2017

Education

PGP in Marketing, MIT College of Management, Pune

JUNE 2010 – JUNE 2012

Bachelor in Computer Application, Rasoni College, Nagpur

JUNE 2006 – MAY 2009

HSC, Bhonsla Military School, Nagpur

JUNE 2004 – APRIL 2006

SSC, Bhonsla Military School, Nagpur

JUNE 1990 – MARCH 2004