

A company is having manufacturing plants and warehouses in various parts of the country. They manufacture ice-cream and milk products. They want to build software to achieve two goals.

- Manage the inventory
- Quickest delivery to the customers

Assignment 1:

1. Please make a BRD which can be presented to the client along with complete development and resource plan.
2. Prepare process flow diagram using your imagination.

Assignment 2:

1. Write an introduction letter to a client introducing yourself as a business analyst in charge of working with the client and his team to start the business understanding process.
2. Prepare a brief BRD and SRS for a project- Horoscope or Ticketing system or online store.
3. Make an ERD of creating a support ticket/Ticketing life cycle.
4. User story of shopping from ecommerce.